

FINISH / GLAZE / PAINT AWARENESS AND WARRANTY / DAMAGE PROCESS UNDERSTANDING AGREEMENT

Purpose: to assure a clear understanding regarding finish and glazing expectations and the warranty and damage replacement process and scope.

FINISH / GLAZING / PAINT AWARENESS

Glazing is a hand-applied technique. Slight tonal variations and varied brush strokes should be expected. This is the artistic characteristic of hand brushed glazes. We believe your understanding of your unique finish selection is essential to your appreciation and ultimate satisfaction.

Expansion and contraction often due to the climate is normal and to be expected with natural wood. Painted products especially may exhibit seam lines at the joints. This is not a defect and not a reason for replacement. As the wood ages the color may lighten or darken over time.

By signing below, you are confirming that you understand and consider acceptable the variation in glaze that is inherent in artistic finishes and that any of our doors may slightly expand or contract with the changes in the climate. Long exposure to sunlight or fluorescent lighting will eventually cause any wood to darken. You also agree to not hold RiverRun Cabinetry responsible if the finish and/or glaze characteristic does not meet your or your customer's approval at a later date.

DAMAGE / WARRANTY REPLACEMENT PROGRAM

This program can be found in your RiverRun Cabinetry Binder. Please ask your sales representative if you have any questions regarding the content of our Damage/Warranty Replacement Program.

By signing below, you are confirming that you understand and consider acceptable RiverRun Cabinetry's Damage and Warranty Program.