



REPLACEMENT FORM

DEALER CONTACT INFO:

Email this form to damages@riverruncabinetry.com. Once we receive the completed form, we will begin processing your replacement order.

Dealer Name: _____ Contact: _____

Contact Email: _____ Contact Phone: _____

DAMAGE/WARRANTY INFO:

Is this a damage or warranty replacement? Damage* Warranty**

Was the damage noted on the Bill of Lading? Yes No

SALES ORDER NUMBER: _____ DATE: _____

ITEM/SKU/DOOR STYLE	PART NEEDED	QUANTITY OF PARTS NEEDED	DESCRIPTION OF ISSUE

REPLACEMENT SHIP TO INFO: Where should we send your replacement item(s)?

SHIPPING ADDRESS: _____

CITY: _____ ST: _____ ZIP: _____

Please Check All that Apply: Delivery Notification Lift Gate Services Residential/Limited Access Area

* **DAMAGED ITEMS:** Do not assemble (if unassembled), install, use, destroy, or discard damaged item(s) as they are property of the freight carrier. Damaged item(s) must be available for the shipping company to retrieve. If the carrier is unable to reclaim the part, you will be charged for the replacement item.

** **WARRANTY ITEMS:** This warranty is expressly limited to the repair or replacement of the defective component parts at our discretion. Our liability is expressly limited to the cost of the material for the repair or replacement of defective goods. PLEASE REVIEW THE WARRANTY information in this sales binder or on our website: www.riverruncabinetry.com.