



## WARRANTY/DAMAGE REPLACEMENT FORM

### DEALER CONTACT INFO:

Email this form to [damage@riverruncabinetry.com](mailto:damage@riverruncabinetry.com) and photo(s) of the damage. Once we receive the completed form and photos, we will begin processing your replacement order.

Dealer Name: \_\_\_\_\_ Contact: \_\_\_\_\_

Contact Email: \_\_\_\_\_ Contact Phone: \_\_\_\_\_

### DAMAGE/WARRANTY INFO:

Is this a Damage, Warranty or Missing from Shipment order?  Damage\*  Warranty\*\*  Missing

Was the damage noted on the Bill of Lading?  Yes  No

ORIGINAL SALES ORDER #: \_\_\_\_\_ DATE: \_\_\_\_\_

ORIGINAL ITEM/SKU #	PART NEEDED	QUANTITY OF PARTS NEEDED	DESCRIPTION OF ISSUE

### REPLACEMENT SHIP TO INFO: Where should we send your replacement item(s)?

SHIPPING ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ ST: \_\_\_\_\_ ZIP: \_\_\_\_\_

Please Check All that Apply:  Delivery Notification  Lift Gate Services  Residential/Limited Access Area

\* **DAMAGED ITEMS:** Do not install, use, destroy, or discard damaged item(s) as they are property of the freight carrier. Damaged item(s) must be available for the shipping company to retrieve. If the carrier is unable to reclaim the part, you will be charged for the replacement item.

\*\* **WARRANTY ITEMS:** This warranty is expressly limited to the repair or replacement of the defective component parts at our discretion. Our liability is expressly limited to the cost of the material for the repair or replacement of defective goods. PLEASE REVIEW THE WARRANTY information in this sales binder or on our website: [www.riverruncabinetry.com](http://www.riverruncabinetry.com).